



COMPANIES OFFICE

We asked for your feedback and here's what you told us about our service

24 August 2017

At the Companies Office, we are focused on making New Zealand a fair and easy place to do business. In June, we asked you to let us know how we're doing. Over 86% of you told us that you were satisfied with our service.

Thank you for taking the time to respond to the survey. We value the time you invested in responding to our questions.

Here's an example of what you told us:

"I reckon it's pretty good, especially the people who support it within the companies office. About 2 months ago we found ourselves having to reserve a company name and incorporate a company at short notice. We filed the company name reservation at 4.10pm on a Friday, got the reply back within 5 mins, printed out the consents, signed them and returned, and received a confirmation of company incorporation by 4.55 pm. There is nowhere in the world, apart from New Zealand, where you can incorporate a company at short notice. Well done guys!" - Paul H., Auckland.

While the general theme was very positive, you did provide us with ideas for improvement.

We will be reviewing suggestions for improvement and looking at implementing them over the course of the year.

If you have any other suggestions, please contact us at info@companies.govt.nz